

Macadam – Field Operations Manager - Spain

Your role & responsibilities

MACADAM is a recognized leader in automotive inspection and field operations management across Europe.

As part of the expansion of our business in Spain, we are seeking a Field Operations Manager to lead and structure our operations throughout the Spanish territory.

You will be the operational point of contact for Spain. Your role is to ensure the smooth running of all field activities in this country. You will report to the Head of Operations Deputy for the South-West region (FR – ES – PT), who is located in France.

In this role, your main responsibilities will include:

- Supervising daily operations: inspections, audits, and field services.
- Driving Key Performance Indicators (KPIs) and managing operational reporting.
- Ensuring service quality and high levels of customer satisfaction.
- Managing, supporting, and developing (external) field teams.
- Optimizing operational organization and production processes, e.g. with automation.

- Coordinating activities with the scheduling, quality, HR, and sales departments.
- Participating in the recruitment, onboarding, and monitoring of external stakeholders/contractors.
- Ensuring compliance with internal procedures, quality standards, and safety regulations.
- Maintaining efficient geographical coverage of resources across the country.
- Actively contributing to the continuous improvement of operations.

You will work in close collaboration with the French and Portuguese teams in an international environment.

Your profile

- Significant experience in operational field management.
- At least 5 years of experience in a similar role.
- Excellent organizational and interpersonal skills, including project and stakeholder management.
- Natural leadership with the ability to unite and motivate teams.
- Strong ability to manage stress and prioritize tasks effectively, with a problem solving mindset.
- Proficiency in IT tools and MS Office Suite, including Excel and PowerBI

- Fluent Spanish and professional English proficiency (B1 minimum) are mandatory.
- Proficiency in French is a strong asset.

We offer you

- Contract Type: Full-time permanent contract
- Status : Managerial / Autonomous position
- Ideal Location : Madrid
- Travel: Frequent travel to Malaga and sometimes to the South West Europe region (FR – SP – PT).
- Salary range : 35.000-40.000 EUR gross / year + company car
- Benefits: Professional tools provided (Laptop, phone, etc.)

We offer a strategic role with high autonomy and responsibilities in a dynamic, hands-on environment within a growing international company.

<https://www.macadam.eu>